

# Institute for International Medicine Cancellation, Deferral, & Refund Policy

- I. Students' Right to Cancel: Students may cancel a transaction, without any penalty or obligation, within three (3) business days (excluding weekends and holidays) from the date specified on the enrollment agreement or course registration receipt. Students' notification of cancellation must be conveyed to INMED via the <u>Withdrawal Request Online Form</u> (located in Populi > Forms). Refunds resulting from a cancellation will be issued within thirty (30) days of notice of cancellation. Students requesting cancellation more than three (3) business days after signing an enrollment agreement are subject to the applicable refund formula stated in the following section.
- II. Refund Policy for Withdrawal: Students may choose to defer a course enrollment to a future course date. Students who do not defer to a future course date may withdraw from currently enrolled courses at any time and receive the following refund rates:

## **Application Refund Policy**

100% refund 1st day - 3rd day\*

\*Day one = date online application form is submitted. "Day" refers to a business day and excludes weekends and holidays.

### 8-Week Course Refund Policy

100% refundBefore course begins50% refund1st week of course30% refund2nd week of course20% refund3rd week of course10% refund4th week of course

No refund Following 4th week of course

\*To view course start-dates, view <a href="https://www.inmed.us/academic-calendar">https://www.inmed.us/academic-calendar</a>

# 4-Week Service-Learning Refund Policy

100% refundBefore course begins25% refund1st week of course10% refund2nd week of course

No refund Following 2nd week of course



## Professional Qualification Courses\* and Continuing Education Refund Policy

100% refund Before course begins

No refund If any course materials have been accessed.

\*Includes tuition and any fees associated with the course(s)

No refunds outside the stated policy are guaranteed. Students may request refunds due to mitigating circumstances. INMED will review these situations on a case-by-case basis.

- III. Procedure for Withdrawing from A Course / Requesting a Refund
  - 1. Submit <u>Withdrawal Request Online Form</u>
  - 2. Select Refund or Deferral Option
    - a. If Refund Request is approved, refund will be issued within thirty (30) days
    - b. If Refund Request is denied, the student will be notified by INMED.
    - c. If Deferral Option is selected, the student will qualify to reschedule for a future participation date.
- IV. Procedure for Withdrawing from A Program
  - 1. Set a meeting with designated advisor (MIH) or service-learning manager (diploma) to discuss withdrawal.
  - 2. Submit Withdrawal Request Online Form
  - 3. Select the Program Accepted Into
  - 4. Select Deferral, Complete Withdrawal, or Switch Program Option
    - a. If Deferral is chosen, specify the length of deferred time. Please note that the MIH must be completed within four (4) years of acceptance date.
    - b. If Complete Withdrawal is chosen, the student will be removed from the program. Students must reapply and repay tuition to their program if they want to continue at a later time.
    - c. If Switch Program is chosen, the student will be moved to the new program and the Institute will notify the learner of the change. Students must reapply and repay tuition to the original program if they want to continue at a later time.
  - 5. Student receives acknowledgement of withdrawal from INMED.
- V. Dismissal From University



Students dismissed from courses and programs due to misconduct (ie: harassment) are not entitled to a deferral or refund of course tuition paid.

#### VI. Definition Of Terms

**4-Week Courses** – refers to the Service-Learning portion of the Master's Degree in International Health, Graduate Diploma Program in International Medicine and Public Health, Graduate Diploma Program in International Nursing and Public Health, and Graduate Diploma Program in International Public Health.

**8-Week Courses** – refers to the Graduate Certificate in International Medicine & Public Health, Graduate Certificate in International Nursing & Public Health, Graduate Certificate in International Public Health, and all 8-week general academic credit courses

Continuing Education Courses – refers to the Professional Qualification Course in Ultrasound for Primary Care, Professional Qualification Course in Obstetrics Ultrasound, Professional Qualification Course in Essential Newborn Care 1 (Helping Babies Breathe), Professional Qualification Course in Essential Newborn Care 2 (Essential Care for Every Baby and Small Babies), Professional Qualification Course in Helping Mothers Survive, Professional Qualification Course in Hands-On Skills for Low-Resource Healthcare, and all Short Self-Paced Courses

**Deferral** – student's registration is transferred to a future date and is still enrolled in a program

**Refund** – student is refunded (or partially refunded) money paid for a course but may still be enrolled in program

**Programs** – refers to the Master's Degree in International Health, Graduate Diploma Program in International Medicine and Public Health, Graduate Diploma Program in International Nursing and Public Health, Graduate Diploma Program in International Public Health

**Withdrawal from a course** – student is withdrawn from a currently enrolled course but remains enrolled in a program



**Withdrawal from the institution/program** – student is withdrawn from all programs and courses